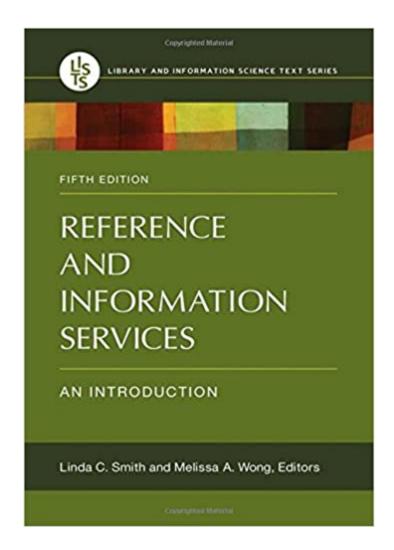


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Reference And Information Services: An Introduction, 5th Edition (Library And Information Science Text)





Synopsis

Thoroughly updated, this is the essential guide to one of the most fundamental fields in the library profession. It links you \tilde{A} $\hat{\varphi}$ $\hat{\alpha}$ $\hat{\varphi}$ and through you, your patrons \tilde{A} $\hat{\varphi}$ $\hat{\alpha}$ $\hat{\varphi}$ to the significant changes that have occurred in reference and information sciences with emphasis on the growth of digital content. \tilde{A} $\hat{\varphi}$ $\hat{\alpha}$ $\hat{\alpha}$ Provides a comprehensive text edited by two highly regarded experts in reference and academic librarianship, Linda C. Smith and Melissa A. Wong, with chapters written by some of the best minds in the library science field \tilde{A} $\hat{\varphi}$ $\hat{\alpha}$ $\hat{\alpha}$ Includes newly updated information that reflects today's realities in reference service with an indication of how reference service may be provided to meet changing patron needs in the future \tilde{A} $\hat{\varphi}$ $\hat{\alpha}$ $\hat{\alpha}$ Encompasses the effective use of print sources, free online sources, and fee-based sources \tilde{A} $\hat{\varphi}$ $\hat{\alpha}$ Features individual chapters that can be used for in-service staff training or in student course packs

Book Information

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Customer Reviews

Linda C. Smith is professor and associate dean for academic programs in the Graduate School of Library and Information Science at the University of Illinois at Urbana-Champaign. Melissa A. Wong has been an online instructor for the University of Illinois since 2001, teaching courses in reference, instruction, management, and academic librarianship.

Excellent text book with great authors included, well organized and mind-expanding. I especially

liked it's organization and bibliographies on every topic.

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